

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE STATE OF

SOUTH CAROLINA

Date Proposed: 1/16/2021



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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by ZIP2ZIP MOVERS, LLC ("ZIP2ZIP"). These services are furnished between points and places in all South Carolina counties.

SECTION 1

1.0 Transportation Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the ZIP2ZIP office location, and includes the movers' estimated return time to the office location.

Number of Movers	Hourly Weekday Charge	Hourly Weekend Charge (Saturday & Sunday)
2 Movers-Labor Only	\$90.00	\$100
2 Movers + Truck	\$105.00	\$115.00
3 Movers + Truck	\$140.00	\$150.00
4 Movers + Truck	\$180.00	\$190.00
Each Addl' Mover	\$30.00/mover/ hr	\$30.00/mover/hr

Overnight Storage @ \$150/night/truck

3% Processing Fee applies to all credit/debit transactions

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1.1 Minimum Hourly Charges:

The following minimum hourly charges apply:

Monday- Friday Three-Hour Minimum Charge
Saturday- Sunday Four-Hour Minimum Charge
Recognized Federal Holidays Four-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, ZIP2ZIP will charge the applicable minimum. Customers are not charged an additional fee for overtime labor.

SECTION 2

2.0 Additional Services

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

- Floor Model Television (41" or above) \$100
- Pool Tables- \$200
- Gun cabinet \$75
- Steel Gun Cabinet (in excess of 400 lbs.) \$150
- Hot Tubs, Whirlpools \$250
- Riding Lawnmowers- \$100
- Freezers \$75
- Flat Screen Televisions (40" or below) \$50
- Golf Carts \$150
- Pianos \$150



2.2 Elevator or Stair Carry

ZIP2ZIP does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 Excessive Distance or Long Carry Charges

ZIP2ZIP does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

ZIP2ZIP does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

- **2.5.1** ZIP2ZIP does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus, the price of packing materials as listed on Appendix A.
- **2.5.2** ZIP2ZIP is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. ZIP2ZIP reserves the right to decline any moves consisting of extremely large or fragile items.

2.7 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.8 Waiting Time

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The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of ZIP2ZIP.

SECTION 3

3.0 Rules and Regulations

3.1 Claims

- **3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- **3.1.2** Claimant must notify carrier of all claims for concealed damage within 30 days of the move. ZIP2ZIP must be given reasonable opportunity to inspect damaged items.
- 3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, ZIP2ZIP reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify ZIP2ZIP immediately. ZIP2ZIP will complete a Damage Report before leaving your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

3.2 Computing Charges

ZIP2ZIP's rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

ZIP2ZIP's rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

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3.4 Valuation

- **3.4.1.** Standard. ZIP2ZIP's maximum liability shall be \$0.60 per pound for the actual weight of any lost or damaged article or articles. A claim for any article that may be lost, destroyed or damaged while in custody of ZIP2ZIP will be settled based on the value of the item or damage up to a maximum of the weight of the article times \$.60 per pound. This value is often less than the actual value of your article(s).
- **3.4.2.** Full (Replacement) Value Protection. Full replacement coverage is available upon request, or may be obtained from third-party providers

3.5 Items of Particular Value

ZIP2ZIP does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. ZIP2ZIP will not accept responsibility for safe delivery of such articles if they come into ZIP2ZIP's possession with or without ZIP2ZIP's knowledge.

3.6 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of ZIP2ZIP's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.7 Delays

ZIP2ZIP shall not be liable for any delays in transporting household goods resulting from an Act of God or fault or neglect of any unforeseen entities.

SECTION 4

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4.0 Promotions

ZIP2ZIP shall apply the following promotions, in a uniform and nondiscriminatory fashion:

4.1 Military/Senior Citizens

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active-duty military, disabled veterans, and senior citizens (age 65 or over) that provide proper proof of status. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the ZIP2ZIP office location and includes the movers' estimated return time to the office location. Extra chargeable items will follow rates in Section 2. The promotional hourly rates and charges are indicated below:

Number of Movers	Hourly Rate	
2 Movers + Truck	\$90.00	
3 Movers + Truck	\$130.00	
4 Movers + Truck	\$170.00	
Each Additional Mover	\$25.00/mover/hr	

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APPENDIX A

PRICING FOR PACKING MATERIALS:				
Boxes (Small, Medium, Large)	\$2.00 per box			
Wardrobe Box	\$2.00 per box			
Packing Paper ((30in x 24in)	\$10.00 per roll			
Bubble Wrap (12in x 10in)	\$5.00 per roll			
Tape	\$4.00 per roll			
Shrink Wrap	\$20 per roll			
Mattress Bags	\$10 per bag			
Mirror Carton Box	\$5 per carton (includes 4 pieces)			
Paper Pads	\$% per /pad			
Wine/Bottle Boxes	\$10 per box			
TV Boxes	\$25 per/box			
Tall Boxes (for rugs, carpet rolls, fishing poles)	\$5/per box			
Picture Boxes	\$10/per box			

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